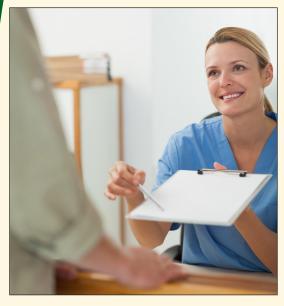## Cost Estimates for Tests or Procedures:

Our Financial Counselor can provide you with a cost estimate for your specific test or procedure once your doctor has given us the procedure code. We work to give you as accurate a cost estimate as possible. However, actual charges can change based on your individual needs.

Call 515-386-0278 to reach the Financial Counselor.

If You Have Questions about Your Bill

If you have any questions regarding your bill after your visit, please contact the medical center's business office:

515-386-0117
Medicaid

515-386-0297
Medicare

Medicare Advantage

Hospice

515-386-0118
Commercial Insurance
Worker's Compensation
Liability

515-386-0298
Blue Cross & Blue Shield

515-386-0116
Specialty Clinics Billing

Family Medicine Clinic

515-386-0278
Self Pay
Financial Assistance

515-386-0573
Long Term Care

Greene County Medical Center

1000 West Lincoln Way
Jefferson, IA 50129
515-386-2114

gcmchealth.com

Payment Policy and Financial Assistance

For Your Information

Greene County
MEDICAL CENTER
Always Here, Always Caring

An Affiliate of UnityPoint Health

If you have insurance:

We will submit to your insurance company for payment. However, you are responsible to make sure your bill is paid in full. It is also your responsibility to be aware of any exclusions, benefits, co-payments and deductibles outlined in your insurance plan. We will ask for your insurance card each time you register at the hospital to make sure our records are up-to-date.

Medicare Patients

If you are a Medicare patient or have opted for a Medicare Advantage Plan, we will submit your services to your insurance company. After we have received payment from Medicare and any supplemental insurance, you will receive a bill for any remaining balance.

We are required to bill Medicare following specific guidelines and procedures which include:

- Asking a series of questions to help us decide whether Medicare should be listed as the primary or secondary insurance. These questions are required to be reviewed each time you register at the medical center to make sure our information is correct.

- We are also required to make sure that any test or procedure ordered by the patient's physician is medically necessary. If Medicare does not consider the test or procedure necessary, you will be asked to sign a form informing you that Medicare will not pay for the service and that you agree to pay for the test or procedure.

For questions regarding Medicare or Medicare Advantage plans, please call our Medicare Specialist at 515-386-0297.

Medicaid Patients

If you have Medicaid, you must be eligible for coverage at the time of service and present your card. If your Medicaid card shows you have any additional insurance, you must also present that insurance card at time of registration. We will verify eligibility at the time of service.

For questions regarding Medicaid, please call our Medicaid Specialist at 515-386-0117.

If you don't have insurance:

Our Financial Counselor can help you determine if you qualify for any of the following programs.

Medicaid

If you meet the rules for Medicaid, the Financial Counselor can answer your questions and help you fill out an application.

Financial Assistance

If you are not able to pay for all of your bill, you may qualify for financial assistance. The amount of assistance you receive will depend on:

- Household income
- Number of dependents
- Assets

Payment Arrangements

If you do not qualify for Medicaid or financial assistance, you will be asked to make payment arrangements with the business office. The amount you pay on a monthly basis for your account will be based on the balance of your bill.

Payment Options and Programs

At Greene County Medical Center, we want you to understand the various financial assistance programs available to you. You may call our Financial Counselor at any time to learn more.

If you want to meet with the Financial Counselor, feel free to call and make an appointment.

**Call 515-386-0278
to reach the
Financial Counselor.**

Online bill pay is also available. Visit gcmchealth.com and click "Online Bill Pay" on the homepage under "I Need."